

**Vision: Finland - a model for client and patient safety in 2026 – eliminating all avoidable harm**

**Strategic priority 1**

Together with clients and patients

**Strategic priority 2**

Thriving and competent professionals

**Strategic priority 3**

Safety first in all organisations

**Strategic priority 4**

Enhanced best practices

**Objective 1.1**

Increase engagement to improve safety

**Objective 2.1**

Ensure safety competence and its development throughout careers

**Objective 3.1**

Open data and information guide our actions and increase safety

**Objective 4.1**

Increase medication safety through common practices

**Objective 1.2**

Promote client safety and patient safety side by side

**Objective 2.2**

Create safety by supporting wellbeing at work

**Objective 3.2**

Ensure safe remote and digital services

**Objective 4.2**

Ensure the safe use of medical devices and information systems

**Objective 1.3**

Experiences of clients, patients and close ones guide our service development

**Objective 2.3**

Improve safety through active leadership

**Objective 3.3**

Safety culture is the foundation of our daily work

**Objective 4.3**

Harmonise good practices in infection prevention and control

**Strengthen and create conditions for national and regional client and patient safety work**



# The Client and Patient Safety Strategy and Implementation Plan 2022–2026

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